Provider Information Notice

TO: Early Intervention Providers

FROM: Tom Bazan, Chief Fiscal Officer

DATE: August 14, 2026

RE: Early Intervention Provider Information Notice - EI Payment Update

We would like to update you on the issue that affected the processing of vouchers for payments entered 8/3/26 through 8/10/26. We confirmed this morning that payments have been issued, so providers should expect payments to be received within the next few business days.

As a reminder, providers can use the IOC payment portal linked here to check the status of payments. If you have questions about the timeline for seeing direct deposit or receiving paper checks, contact IOC at 217-782-6000.

We will keep you informed if we learn of any other delays. We apologize for any inconvenience caused by this issue.

Please reach out to Questions.IDEC@illinois.gov with any questions.