



JB Pritzker, Governor

Dulce M. Quintero, Secretary

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Provider Information Notice

TO: All Early Intervention Providers

FROM: Benjamin Delgado, Jr., Chief
Bureau of Early Intervention *BD*

DATE: July 16, 2025

RE: Provider Payment Issues

It has come to our attention that the voucher for 7/2/25 was held after processing due to a system issue that resulted in insufficient funds being allocated prior to the payment attempt. We are actively working to resolve this issue and reprocess the voucher through the payment system. An update will be provided once the payment has been successfully completed and it will be visible on the Illinois Comptroller website.

We sincerely apologize for any stress and inconvenience caused by this issue.