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To: All Illinois Early Intervention QClaims Users

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Re: QClaims Web-based Version

The Early Intervention Central Billing Office (EI-CBO) is pleased to announce that the QClaims application is now web-based.

What does this mean:

- QClaims accounts may be accessed from any computer or device with an internet connection by using a browser such as Google Chrome, Firefox, or Safari. Internet Explorer is not recommended.
- Java is not required to access the web-based version.
- Secure billing.

Account information does not need to be re-created or duplicated. Provider, patient, claim, and payment information has been migrated to the web-based version for current QClaims Users.

To Access the Web-based Version Current QClaims Users Should:

1. Navigate to the QClaims log in website: <https://spiclaims01.eicbo.info/shuttle/login/form>
2. The Log In page will appear.
3. Enter the User ID formatted in two parts separated by an @ symbol. For example, UserID@OrgID
4. Enter your Password.
5. Click the **[Log In]** button.

**Image of QClaims Log In Page is located on the next page.*

Login

Enter your User ID and Password to log in.

User ID

Password

[Forgot password?](#)

Login Help

Your User ID for this system is a single identifier formatted as **userId@organizationId**.

For example, if your Organization ID is **mypractice** and your User ID is **jsmith** you would enter a single User ID of **jsmith@mypractice**.

The case of your User ID is not important. jsmith@mypractice and JSmith@MyPractice are equivalent.

Log In

A Setup/User Guide is available for both new and current QClaims Users on the QClaims page of the EI-CBO website (www.eicbo.info). How-to videos will be available soon.

Please contact the EI-CBO Help Desk at 1-800-634-8540 with questions.